



LLMD NO. 16 – CREEKSIDE AT CORDELIA

LANDSCAPE MAINTENANCE IMPROVEMENTS

June 10, 2024

The City has heard growing complaints about the quality of landscape maintenance in the Creekside at Cordelia area. The long-time landscape contractor, Dominguez, terminated their contracts with the City at the end of 2023 as they moved their operations completely out of Solano County. The new contractor, True North, has struggled to meet the required standards of maintenance and, as such, the City has withheld payment for the past two months.

To improve the quality of work, Public Works staff have met with True North to outline the quality control concerns and identify necessary improvements. In the coming weeks, specific zone of service maps will be created for the affected areas, along with detailed maintenance schedules. City landscape inspectors will continue to monitor True North's work closely to ensure they increase the quality of maintenance services. Improvements are likely to take a couple months as the past performance has now created a backlog of work. Once the maps and schedule are finalized, they will be posted on the City's website.

Further updates will be provided as new information is available.

To request specific landscaping services or to report landscaping issues, please submit a request through the My Fairfield CA portal at: <https://www.fairfield.ca.gov/services/e-services/service-request>.

Please visit www.fairfield.ca.gov/llmd to find status updates about your district. If you have any questions, please reach out to llmd@fairfield.ca.gov or (707) 428-7089.