



RETIREE BENEFITS DIRECTORY

CONTACT US FOR QUESTIONS ABOUT

- Retiree Health Insurance: enrollment, changes, and questions
- Life events
- Open Enrollment
- CalPERS general information

RETIREE BILLING AND PREMIUMS

P&A GROUP

www.padmin.com

Customer Service: (716) 852-2611

Fax: (877) 855-7105

- For any questions regarding your premium payments, bills, etc.

BENEFIT SERVICES CONTACT INFORMATION

City of Fairfield
Human Resources Department
1000 Webster Street
Fairfield CA, 94533

Hours: Monday – Friday, 8:00 AM – 5:00 PM
Main Phone: (707) 428-7394
Fax: (707) 428-7512
benefits@fairfield.ca.gov

MEDICAL, DENTAL, & VISION INSURANCE

MEDICAL

KAISER

www.kaiserpermanente.org

Customer Service: 800-464-4000

\$15 HMO **Group #: 801-0011**

\$35 HMO **Group #: 801-0012**

SUTTER

www.sutterhealthplus.org

Customer Service: 855-315-5800

Group #: 141803

WESTERN HEALTH ADVANTAGE

www.westernhealth.com

Customer Service: 888-563-2250

Group #: 106814

DENTAL

DELTA DENTAL PPO/HMO

www.deltadentalins.com/plans

Customer Service: 800-765-6003

PPO **Group #: 19336**

HMO **Group #: 78991**

VISION

VISION SERVICE PLAN (VSP)

www.vsp.com

Customer Service: 800-877-7195

Group #: 12137687

RETIREMENT & DEFERRED COMPENSATION

RETIREMENT

CalPERS

PERS retiree questions and address changes

www.calpers.ca.gov

Customer Service: : 888-225-7377

DEFERRED COMPENSATION

NATIONWIDE - 457(b) (and 401a, FGMA only)

www.nrsforu.com

Customer Service: 877-677-3678

Fax: 877-677-4329

MISSIONSQUARE – RETIREE HEALTH SAVINGS ACCT.

www.icmarc.org

Customer Service: 800-669-7400

Fax: 202-682-6439

OTHER CONTACTS

SOCIAL SECURITY ADMINISTRATION

www.ssa.gov

Customer Service: 800-772-1213

Social Security Benefits: Retirement, Medicare, Disability, Survivors, SSI, etc.

MEDICARE*

www.medicare.com

Customer Service: 800-633-4227

**Apply through Social Security (see contact info to the left)*

FAQ: WHEN CAN I MAKE CHANGES TO MY BENEFITS?

A: One of the following **QUALIFYING EVENTS** must occur to make changes to most of your benefits outside of the annual **OPEN ENROLLMENT** in December. You have 30 days from the date of the event to contact P&A Group and provide supporting documents as proof.

- Birth (60 days)
- Adoption (60 days)
- Guardianship of a child (60 days)
- Marriage
- Legal separation/divorce
- Registering/terminating a domestic partnership
- Over-age dependent children (no longer eligible at age 26)
- Death of dependent
- Spouse employment status changes (open enrollment, dependents eligibility changed, loss of employment)
- Medicare Eligible (65/disabled)
- Moved out of area (outside of medical coverage service area)
- Court Orders, Judgements, Decrees

Is your address up to date with both the City of Fairfield and P&A Group?
Do you have an e-mail address on file?

Do not miss out on important communications and notices. Make sure your information is current.

Contact HR at (707) 428-7394
Contact P&A at (716) 852-2611