

Homeless Resources

The City's "A Hand Up, Not A Hand Out" Campaign is meant to encourage well-meaning citizens to offer homeless individuals a resource card that gives contact information for shelter, food, clothing, health, and other services provided by established providers. In addition to providing immediate assistance, these service providers are equipped to identify and begin addressing underlying issues that may be preventing an individual from breaking the cycle of homelessness. In lieu of handing out food, clothing, or other items, please consider volunteering your time or making a donation to local service providers in Fairfield and Solano County that work to end homelessness. Below are local service providers who accept referrals:

2-1-1 for Solano County Information & Referral Services

(707) 652-7311 Coordinated Entry - Resource Connect Solano



For a comprehensive list of resources, please visit fairfield.ca.gov/thewayhome.

Who to Contact

Report homeless concerns by submitting a service request on the **My FairfieldCA App** downloadable on the App Store or the Google Play Store, or scan the QR Code to the right.

Call the Fairfield Police Department non-emergency number at (707) 428-7300 if someone is: Aggressively asking for money, appears intoxicated/under influence of drugs, blocking the sidewalk or business entrances, cursing, yelling and other loud noises, and/or trespassing.

Or call 9-1-1 for life-threatening, safety concerns, or illegal and unsafe activity.

For additional information regarding the City's efforts on homelessness, please visit fairfield.ca.gov/thewayhome.



City of Fairfield

Homeless Resource Guide for Businesses

What the City is Doing

In 2020, the City of Fairfield revised its Homeless Strategy to preserve its initial foundation and build upon continuing initiatives to: protect the health and safety of Fairfield residents, increase housing opportunities and displacement support, strengthen the system of care services and programs, improve public policy and community engagement, and strengthen regional capacity to address homelessness. The City remains committed to reducing homelessness in our community.



In order to do this, our City departments work with service providers, property owners, and businesses to address these issues. The City's Homeless Services Division, Police Homeless Intervention Team, and Public Works Homeless Engagement and Response Team coordinate activities and plan for service providers, stakeholders, and affected citizens to ensure an efficient and effective system that offers everyone access to shelter, food, employment, and other basic needs and opportunities.

The information herein is intended to provide strategies, resources, and successful methods for interacting with homeless individuals who may be negatively impacting your business and employees.

FOUR WAYS TO MAKE A DIFFERENCE

Addressing homelessness requires collaboration by residents, businesses, and government. Making a difference can seem overwhelming, but there are ways to work together to help the most vulnerable members of our community, one person at a time.

- 1. Smile:** Look people in the eyes, and say "hello". Sometimes we forget that homeless individuals are people and deserve kindness, compassion, and respect.
- 2. Volunteer:** Support agencies that provide housing and services that get people off the streets for good. For a full list of volunteer opportunities please visit fairfield.ca.gov/thewayhome.
- 3. Donate:** Agencies that move people into housing need money, food, clothing, and furniture to make each house a home. For a full list of local service providers please visit fairfield.ca.gov/thewayhome.
- 4. Advocate:** Support local, regional, state, and federal efforts to increase the social safety net, mental health services, and the supply of affordable housing by contacting your representatives.

Business & Property Owners



A Healthy Business = A Healthy Community

YOU HAVE A RIGHT TO:

- Operate a business free of distraction and obstruction.
- Ensure your employees, customers, and property are safe from disruptive non-customers.
- Refuse service to anyone. Ask a person to leave your business and have them placed under a citizen's arrest for refusing to leave.
- File a "No Trespass" letter with the Fairfield Police Department. (Call (707) 428-7789 for more information.)
- Keep your property free from abandoned shopping carts.
- Dispense of personal belongings left on your property.
- Ask people sleeping in your doorways to leave.

PROACTIVE STEPS YOUR BUSINESS CAN TAKE:

Many nuisance and criminal complaints can be prevented with simple proactive actions you can take to protect your property or business:

- Give absolutely no handouts. Instead, provide a list of local resources to assist people- copies available at Fairfield City Hall.
- Post "No Trespassing" signs on your property.
- Install fencing to control access and improve safety. Install good lighting around your building. Lock or turn off exterior power outlets.
- Consider private security measures such as a security camera or alarm system, or partnering with neighboring businesses to hire a security guard.
- Remove excess foliage or debris, and secure trash enclosures.
- Increase the presence or visibility of staff on site.
- Schedule a "Crime Prevention through Environmental Design" inspection with the Fairfield Police Department at (707) 428-7789.

IT IS ILLEGAL TO:

- Hold unpermitted community feeding events in public spaces outside the City's Food-Sharing Ordinance (City Code – Chapter 12E).
- Camp on public and private property (City Code – Chapter 12).
- Possess an open container of any liquor on any street, sidewalk, alley or highway, and any public/private off-street parking lot (City Code – Chapter 12).
- Be intoxicated or drunken in public places (City Code – Chapter 12).
- Trespass on business premises and private property (City Code – Chapter 12).